

PROVIDING

SAFE WATER

During 2023, the City of Valdosta Utilities Department treated 2. billion gallons of water and provided safe, clean, high-quality water for all our customers. The purpose of this Water Quality Report is to inform our customers about where their water is obtained, how it is treated and how it compares to the standards set by regulatory agencies.

Test results for water samples collected and analyzed are provided in the Water Quality Data Table, located on page 3. The Data Table provides information only for those items that are regulated by the Environmental Protection Agency (EPA) and whose presence was detected in representative system samples. For example, the American Dental Association (ADA) recommends that fluoride levels of about 0.7 ppm (mg/l) are good for dental health, and the Valdosta Water Treatment Plant adds fluoride to achieve the recommended level as shown in the table. However, EPA regulates fluoride and requires that the concentration of fluoride in drinking water not exceed 4.0 ppm. Additional information can be found at the ADA's website for fluoride at the following link: https://www.ada.org/en/public-programs/advocating-for-the-public/fluoride-and-fluoridation.

The list of parameters and their concentration level in the Water Quality Data Table is not an indication of a problem unless a violation is noted. The city analyzes hundreds of samples for many parameters some hourly, some daily, and others on a quarterly basis. These samples are collected throughout the system as part of quality control of the treatment process. Groundwater will always contain trace amounts of dissolved limestone or calcium, as well as iron and other elements. The city's finished water contains some phosphates, fluoride, and chlorine that have been added to improve the water quality. The report also includes required health effects information regarding the use of water.

Valdosta's Water Source

The City of Valdosta obtains its water supply from wells that are drilled into an underground layer of porous, water-bearing limestone known as the Upper Floridan Aquifer. This limestone layer lies under most of South Georgia and all of Florida. Generally, the aquifer can provide a prolific supply of good, clean water. In Valdosta, the top of the aquifer lies approximately 200 feet below, ground surface, and the city's wells are drilled an additional 200 feet into the limestone.

The Upper Floridan Aquifer below Valdosta and Lowndes County is known as a karst aquifer. This is an aquifer that has cracks, underground solution channels and caverns. These cracks can provide a route to allow contaminants to enter the aquifer, move about in the aquifer and alter the water supply, which can cause special challenges for the city's water system. Just north of Valdosta, one of these cracks is located beneath the Withlacoochee River. The underground crack has formed a sinkhole in the streambed of the flowing river. The river loses about 20 cubic feet per second (cfs) during the wet season and two cfs during the dry season to the aquifer below the sinkhole. The surface water contains tannic acids and organics from vegetation growing along the river. This mixture of water and organics causes a unique situation for all Upper Floridan Aquifer users in this area.

The City of Valdosta Ground Water Withdrawal Permit, which allows the city to take water from the aquifer and distribute it to its customers, was renewed in June 2023. This permit from the Environmental Protection Division of the Georgia Department of Natural Resources allows the withdrawal of an annual average daily flow (AADF) of 15.3 million gallons per day (MGD) and a maximum monthly average daily flow (MMADF) of 19.1 MGD. Currently, the city's AADF is 7.301 MGD. The MMADF is 7.753 MGD.







VALDOSTA WATER REATMENT PLANT



10 FULLTIME EMPLOYEES



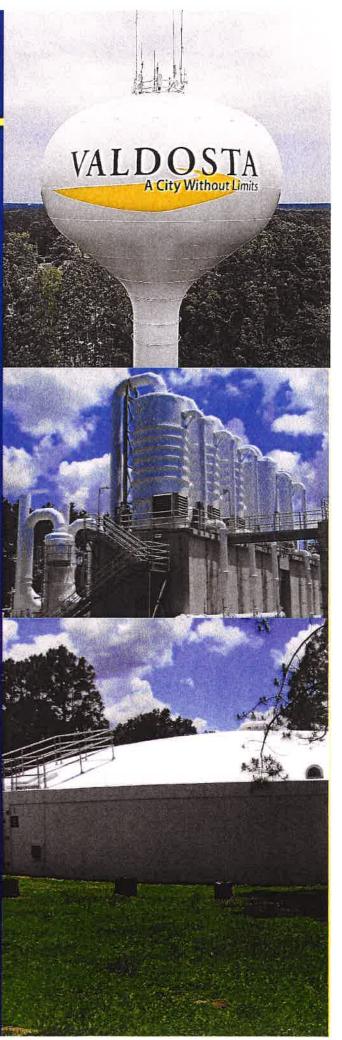
9 WELL FIELDS A FEW MILES NORTHEAST OF THE CITY



442 MILES OF MAINS WITH PIPE SIZES UP TO 30 INCHES IN DIAMETER



11 MILLION GALLONS PER DAY



DETERMINING HEALTH FEFFETS OF



Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as those undergoing chemotherapy for cancer, who have undergone organ transplants, who have HIV/AIDS or other immune system disorders, as well as the elderly and infants, can be particularly at risk for infections. These people should seek advice about drinking water from their health care providers.

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The City of Valdosta is responsible for providing high-quality drinking water, but it cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to two minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may seek to have your water tested.

The sources of drinking water (both bottled water and tap water) include aquifers, rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material and can pick up substances resulting from the presence of animals or from human activity.

To ensure that tap water is safe to drink, EPA prescribes regulations that limit the number of certain contaminants in water provided by public water systems. Food and Drug Administration regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Contaminants that may be present in source water before the city treats it include the following:

Pesticide and Herbicides which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses.

Organic Chemical Contaminants including synthetic and volatile organic chemicals, which are byproducts of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems.

Radioactive Contaminants which can be naturally occurring or be the result of oil and gas production and mining activities.

Microbial Contaminants such as viruses and bacteria which may come from sewage treatment plants, septic systems, agricultural livestock operations and wildlife.

Inorganic Contaminants such as salts and metals, which can occur naturally or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.

Citizens may receive more information about contaminants and potential health effects by calling the EPA Safe Drinking Water Hotline at 800-426-4791 or visiting www.epa.gov/safewater.

CITY OF VALDOSTA Water System I.D. No. 1850002

WATER QUALITY DATA TABLE 2023

The table below lists all the drinking water contaminants that were detected during the 2023 calendar year. The presence of these contaminants in the water does not necessarily indicate that the water poses a health risk. Unless otherwise noted, the data presented in this table is from testing done January 1 - December 31, 2023. *EPD requires the City to monitor for certain contaminants less than once per year because the concentrations of these contaminants are not expected to vary significantly from year to year. Some of the data, though representative of the water quality, is more than one year old.

Samples were tested for many other contaminants that were not found in the water and therefore are not listed.

			TABLE OF DETECTED CONT	AMINANTS		_				
			INORGANIC CONTAMINANTS							
CONTAMIN ANT, (units)	MCL	MCLG	Average	Result [Range]	Violati on?	Sam ple	Major Sources			
Fluoride,	NICE	WICEG	Average	[0.32 -) OII?	Date	Major Sources			
(ppm)	4.0	4.0	0.86	1.27]	No	2023	Water additive that promotes strong teeth.			
			LEAD AND COPPER MONITORING		-					
CONTAMIN ANT,	MCL		90th Percentile Value /		Violati	Sam ple	Major			
(units) Copper,	(AL)*	MCLG	[Number of samples exceeding AL] 320 /		on?	Date	Sources			
(ppb) Lead, (ppb)	1300 15	0.0 0.0		[zero] 0.0 / [zero]	yes	2023	Corrosion of household plumbing systems			
VOLATILE ORGANIC CONTAMINANTS (REGULATED)										
ANT,				Result	Violati	Sam ple	Major			
(units)	MCL	MCLG	Average	[Range]	on?	Date	Sources			
Total Trihalometh anes,	80	N/A	65	[45-70]	No	2023	By-product of drinking water			
(ppb) Haloacetic							chlorination			
Acids (ppb)	60	N/A	57	[0-60]	No	2023	By-product of drinking water chlorination			
		+	MICROBIOLOGICAL CONTAN	IINANTS			Chlorination			
CONTAMIN ANT,			Highest Monthly % of Positive Samples			Sam ple				
(units)	MCL	MCLG		[Range]	Violati on?	Date	Major Sources			
Total Coliform	<5% positive	zero positive			OIT	Date				
Bacteria TC)	samples during a monthly testing period	samples during a monthly testing period		0% [0.0 - 0%]	No	2023	Coliform bacteria are naturally present in the environment			
CALLABATIA		1	FREE CHLORINE RESIDUAL							
CONTAMIN ANT,	MCL	MCLG (MRDLG)		Result	Violati	Sam ple	Major			
(units) ree	(MRDL)*	*	Average	[Range]	on?	Date	Sources			
Chlorine, (ppm)	4.0	4.0	1.68	[1.00 - 2.57]	No	2023	Chemical added for disinfection			
CAIRATIA			OTHER CONTAMINANTS: RAI	DIONUCLIDE	S					
CONTAMIN NT,					Violati	Sam ple	Major			
(units)	MCL	MCLG		Result	on?	Date	Sources			
Alpha Emitters (pCi/L)	15	15		4 +/-1	No	2018	Erosion of natural deposits			

Terms and Definitions of Abbreviations for Water Quality Data Table

<u>Contaminant:</u> Any natural or man-made physical, chemical, biological, or radiological substance or matter in water, which is at a level that may have an adverse effect on public health, and which is known or anticipated, to occur in public water systems.

<u>Maximum Contaminant Level (MCL):</u> The highest level of a contaminant that is allowed in drinking water. MCL's are set as close to the MCLG's as feasible using the best available treatment technology.

<u>Maximum Contaminant Level (MCLG):</u> The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLG's allow for a margin of safety.

<u>Maximum Residual Disinfectant Level (MRDL):</u> "The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbiological contaminants."

<u>Maximum Residual Disinfectant Level Goal (MRDLG):</u> "The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLG's do not reflect the benefits of the use of disinfectants to control microbial contaminants."

<u>Action Level (AL):</u> The concentration of a contaminant which, when exceeded, triggers treatment or other requirements which a water system must follow.

<u>Total Trihalomethanes (TTHM's):</u> Four separate compounds (chloroform, dichlorobromomethane, dibromochloromethane, and bromoform) that form as a result of disinfection.

Haloacetic Acids: Five separate compounds (monochloroacetic acid,monobromoacetic acid, dichloroacetic acid trichloroacetic acid, dibromoacetic acid) that form as a result of disinfection. Some people who drink water containing HAA's in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous systems, and many have increased risk of getting cancer.

<u>Total Coliform Bacteria:</u> A group of bacteria commonly found in the environment. They are an indicator of potential contamination of water. Adequate and appropriate disinfection effectively destroys coliform bacteria.

Range: The lowest and highest result recorded for year.

ppm: Parts per million or milligrams per liter.

N/D: Not detectable at testing limit.

<u>n/a:</u> Not applicable<u>ppb:</u> Parts per billion

pCi/L: Picocuries per liter (a measure of radiation).

Disinfection: A process that effectively destroys coliform bacteria.

Treatment Technology: A required process intended to reduce the level of a contaminant in drinking water.

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IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Monitoring Requirements Not Met for GA1850002 VALDOSTA

*We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether our drinking water meets health standards. We did not complete the required monitoring or testing for LEAD & COPPER that was due during the 1/1/2021-12/31/2023 compliance period and therefore cannot be sure of the quality of your drinking water during the last compliance period. *

What should You do? There is nothing you need to do at this time.

The table below gives more detailed information about this monitoring violation:

Contaminant?	Required # of samples that should have been taken?	# of samples that were taken (if any)?	When samples should have been taken?	When samples were taken (if any) or when will samples be taken next?
Lead	30		Between June 1-Sept 30 of scheduled compliance year	
Copper	30		Between June 1-Sept 30 of scheduled compliance year	

What is being done? [Describe corrective action.]

We are tracking all shipments until they have been received/delivered by using the FedEx online tracking system. Confirmation of the signature of receipt is also being verified.

For more information, please contact <u>Jason Barnes</u> at [229) 259-3594] or mail at [PO Box 1125, Valdosta, Ga 31603].

Date public notice was distributed: June 17,2024

^{*}Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail. *